

Terms and Conditions for The Pet PT

Last Updated: August 26, 2025

Introduction

These Terms and Conditions ("Terms") govern your use of services provided by The Pet PT ("we," "us," or "our"), including physical therapy sessions, consultations, and any related services for animals. By booking an appointment, purchasing services, or using our website, you agree to these Terms.

Services

We provide physical therapy and rehabilitation services for animals, including but not limited to mobility exercises, hydrotherapy, and pain management techniques. All services are performed by qualified professionals in accordance with applicable veterinary regulations.

Eligibility

- You must be the legal owner or authorized guardian of the animal receiving services.
- You agree to provide accurate information about your animal's health, medical history, and behavior to ensure safe and effective treatment.

Appointments and Cancellations

- Appointments must be scheduled in advance through our website, phone, or email.
- Cancellations or rescheduling require at least 24 hours' notice. Late cancellations or no-shows may incur a fee equivalent to 50% of the session cost.
- We reserve the right to cancel or reschedule appointments due to unforeseen circumstances, with reasonable notice provided.

Payment

- Payment is due at the time of service unless otherwise agreed.
- We accept credit/debit cards, cash, or electronic transfers.

Client Responsibilities

- Ensure your animal is safe to handle and disclose any behavioral issues (e.g., aggression) prior to treatment.
- Follow any at-home care instructions provided by our therapists to support your animal's recovery.
- Obtain any necessary veterinary referrals or approvals if required for specific treatments.

Liability

- We take reasonable care to ensure the safety of your animal during therapy. However, you acknowledge that physical therapy involves inherent risks, and we are not liable for injuries or worsening of conditions unless caused by our gross negligence.
- You are responsible for any damage caused by your animal to our staff, property, or other animals.

Termination of Services

We reserve the right to refuse or terminate services if:

- You fail to comply with these Terms.
- Your animal poses a safety risk to our staff or others.
- Payment obligations are not met.

Intellectual Property

All materials provided (e.g., treatment plans, exercise guides) are for personal use only and may not be reproduced or distributed without our written consent.

Governing Law

These Terms are governed by the laws of Colorado, USA.

Changes to Terms

We may update these Terms periodically. Changes will be posted on our website with an updated "Last Updated" date.

Contact Us

For questions or concerns, contact us at:

- Email: daniel@thepetpt.com

- Phone: (720) 659- 4351